

Pricelist Additional Charges FLIZZR Spain

Information Prepaid rates

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of EUR 20.-. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days.

Cancellations may be made online (www.flizzr.com) or in writing by electronic mail sent to: customer-services@flizzr.com.

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Change of rental agreement

In case a vehicle is returned prior to the agreed time the full rental price incl. all extras will be charged. Extensions of bookings are subject to availability and will be charged with an administration fee of EUR 20.-.

Age restrictions

In Spain, the following rules apply for the minimum age and possession of a driver's license:

#	Vehicle category	Minimum age	Minimum possession of driver's licence
1)	Mini - Compact*	18 year	1 day
2)	Intermediate - Standard	21 year	2 day
3)	>Full-size**	25 year	3 day

*CTMR belongs to group 2

**LWAR, FVMR belong to group 2

A Young Driver Surcharge of EUR 14.99 per day, EUR 99.99 per week, and max. EUR 199.- applies for drivers under 23 years.

One-way rentals

In case the requested national one-way rental is available, a fee applies.

< 300 km : EUR 25,-
300-800 km: EUR 79,-
> 800 km: EUR 129,-

International one-way rentals as well as one-way rentals from/to islands are not allowed.

Out of hours rental service

This service is available upon request at your FLIZZR branch. Each reservation/ rental contract created out of hours, will automatically be charged with an out of hours fee (OH) of EUR 59.99. In case the customer's flight is delayed by maximum one hour over the usual opening hours of the station, a pick-up will be made possible only if the flight information has been provided to FLIZZR; the out of hours service fee will automatically be charged.

Delayed drop-off

In case the vehicle is returned more than 30 minutes after the agreed time the renter will be charged a service fee of EUR 30.-. If the delay leads to the start of a new 24 hour period, an additional rental day including all booked extras will be charged for each new period started.

Extras

Extras	EUR / Day	EUR / Week	EUR / Month
Baby Seat (0-13 kg/Group 0+)	9.99	59.99	64.99

Child Seat (0-10 kg/Group 0/1)	9.99	59.99	64.99
Booster Seat (15-36 kg/Group 2/3)	9.99	59.99	64.99
Navigation System	10.99	64.99	74.89

Accessories are bookable without obligation and only with subject to availability.

Accessory Loss		EUR
Vehicle Keys	Damage caused	
Emergency Triangles	15.-	
Reflective Jacket	12.-	
First Aid Kit	15.-	
Full Navigation System	120.-	
Navigation System Holder	15.-	
Navigation System network cable and/or USB	15.-	
Navigation System Bag	10.-	
Vehicle Part	Depending on the part	
Baby, Child seat or Booster	50.-	

Additional Driver

An additional driver surcharge of EUR 9.99 per day and per person, max EUR 59.99 per day and per person, max. EUR 69.99 per month and per person per started months applies.

Refuelling Charge

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to FLIZZR, otherwise our current refuelling charges will apply.

The charge for refuelling includes both the cost of fuel and the payment for the task of refuelling, will vary according to the market price of the fuel, and is equivalent to twice the price per litre refueled.

Alternatively, you may purchase a full tank of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Wrong refuelling means an additional charge whose final amount will depend on the damage caused to the vehicle.

If the rented vehicle contains an AdBlue tank, the renter must ensure that such tank is always sufficiently full, being responsible of the charges that might apply as the result of the damage caused to the vehicle.

Administrative Charge for Processing of Fines

The standard charge per each penalty report or case file issued by the competent authority during the rental period is of EUR 40.-.

Administrative Charge for Processing of Damages

Notwithstanding exceptions mentioned in clause E.1.12 of Flizzr General Terms and Conditions, the administrative charge for the processing of damages is of 60.- EUR per each damage.

Charge for replacement vehicle during rental period in case of renter's negligence

If in case of negligent behaviour of the renter or others for whom the renter is responsible, the renter needs a replacement vehicle during the valid contract period, he will be charged EUR 242.00. Negligence can be including and is not limited to wrong refuelling. Additionally, there can be a fee for towing vehicles, which will be invoiced by the damage department at a price of EUR 1.20 per kilometre from the place where the vehicle is located to the closest FLIZZR branch or closest workshop. As an exception, the charges aforementioned shall not apply to vehicle rentals for which the renter has contracted the Roadside Protection (BC) (without cases of negligence, fraud or intention).

Charge for roadside assistance

The lessee is liable to pay for roadside assistance in case of towing due to glass and/ or tire damages and/ or other breakdowns, and the customer opted not to contract the TG (Tire & Glass protection).

The cost for this towing service is EUR 1.20 per kilometre, up to EUR 500.-, if respectively the lessee has not contracted the TG, or has made a forbidden or negligent use of the vehicle.

If the breakdown is repaired on site, without the need of a tow service, the assistance fee will be EUR 40.-. This charge will not be applicable if the lessee has contracted the TG (Tire & Glass Protection).

Protection options

Loss Damage Waiver removes the drivers responsibility to a part of the vehicle in case of damage or theft. The customer is only responsible for the following amounts:

Mini/Economy: EUR 1,000.-

Compact: EUR 1,300.-

> Compact: EUR 1,500.-

If loss damage waiver (including Theft Protection) with minimum excess is accepted, customer is only responsible for the following amounts:

Mini/Economy: EUR 0.-

Compact: EUR 0.-

> Compact: EUR 0.-

Super Top cover – EUR 0.00 liability (BF)	Price per day (1-6 days) in EUR	Price per day (7-27 days) in EUR	Price per month in EUR
Mini - Compact	13.-	11.50	199.99
Intermediate - Standard	14.99	13.00	239.99
> Full Size	19.99	17.48	300.00

Tire and Glass Protection & Roadside Assistance (TG)	Price per day (1-27) in EUR	Price per month in EUR
Mini – Compact	9.99	49.99
Intermediate – Standard	10.99	54.99
> Full Size	13.99	69.99

Passenger Accident Protection (PAI)	Price per day (1-6 days) in EUR	Price per day (7-27 days) in EUR	Price per month in EUR
Mini - Compact	5.99	5.49	99.99
Intermediate - Standard	5.99	5.49	99.99
> Full Size	5.99	5.49	99.99

Roadside Protection (BC)	Price per day (1-27) in EUR	Price per month in EUR
Mini - Compact	5.00	50.00
Intermediate - Standard	5.00	50.00
> Full Size	5.00	50.00

VAT

21% All rates are inclusive of VAT (If VAT incurs).